**Welcome to Holywell House Orthodontics - Rugby**

A picture containing sky, outdoor, building, house

Description automatically generated

**This is our reception area….**

A desk with a cash register and a cash register

Description automatically generated

You will come here to check in for your appointment.

We will email you with any further appointments that are needed.

You will be greeted by friendly smiling faces.

**This is our waiting area….**

A living room with a fireplace

Description automatically generated with medium confidence

This is where you will wait for your Orthodontist.

**This is what our dental surgery’s look like….**

A picture containing indoor, wall, floor, ceiling

Description automatically generated

There is a bright light so the orthodontist can see all of your teeth.

They will use a little mirror to look into your mouth.

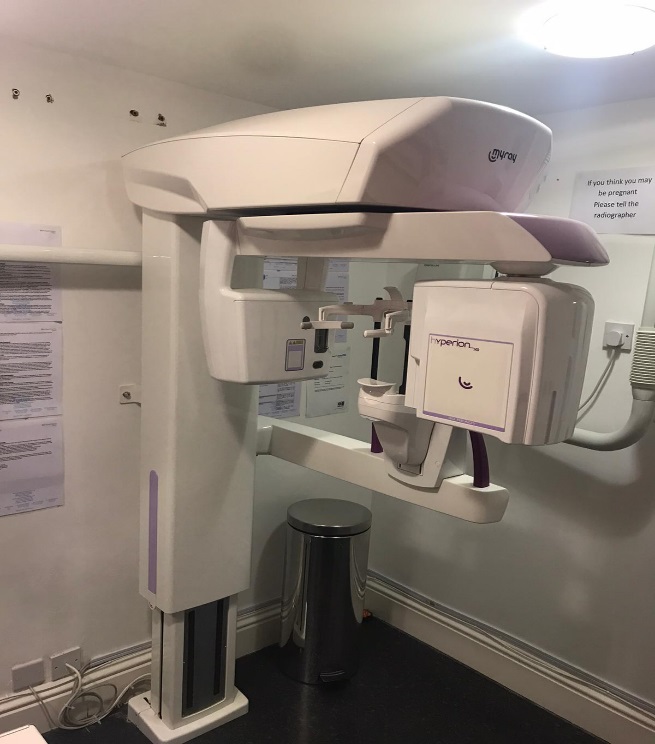
There will be a smiling Orthodontist and Dental Nurse with you.

There will be mouthwash for you to rinse your teeth, or you can use plain water if you prefer.

The orthodontist will wear gloves and over their mouth they will wear a mask.

**Sometimes we may need to take an x-ray of your teeth, this is what our x- ray machine looks like……**

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Patient information form

|  |  |
| --- | --- |
| **Communication:** | **Tick** |
| I prefer short specific instructions |  |
| I take longer to process verbal instructions |  |
| I may take you literally |  |
| Other |  |

|  |  |
| --- | --- |
| **Sensory difficulties:** | **Please explain** |
| Light |  |
| Sound |  |
| Touch |  |
| Smell |  |
| Other |  |

|  |  |
| --- | --- |
| **If I get upset I may…..** | **Tick** |
| Fidget more |  |
| Raise my voice/make noises |  |
| Become withdrawn |  |
| Hand flap |  |
| Other |  |

|  |  |
| --- | --- |
| **This may make me calm** | **Tick** |
| Talk slower using less words |  |
| Let me have a break |  |
| Don’t touch – stop what you are doing |  |
| Other |  |

|  |  |
| --- | --- |
| **Appointment time preference** | **Tick** |
| Morning |  |
| Afternoon |  |

Hello my name is:

**Communication Passport**

|  |
| --- |
| I like…. |

|  |
| --- |
| I don’t like…. |

|  |
| --- |
| I get angry when…. |

|  |
| --- |
| I’m happiest when…… |

|  |
| --- |
| These things are important to know…. |

If you have any questions or if you would like any further advice, please don’t hesitate to give us a call or pop into the practice.

If you speak Liz Wiggins (Dental Nurse) she will be able to help and give you any reassurance you need.