

Holywell House Orthodontics Ltd – Chaperone Policy

Holywell House Orthodontics Ltd is committed to providing a safe, comfortable environment where our patients and staff can be certain that guidelines are being followed at all times and the safety of our patients and staff is of paramount importance.

All patients are entitled to have a chaperone present for any consultation, examination or procedure should they feel one is required. A family member, parent or carer does not replace the need for a chaperone; however, the patient may feel that the person they are with is able to provide the support they need. If they would prefer, a formal chaperone can be present, i.e. a trained member of staff.

If possible, we would ask patients to make this request at the time of booking an appointment so that arrangements can be made and the appointment is not delayed in any way.

If a patient is unable to make an informed decision, the clinician will use their clinical judgment to justify the course of action.

Clinicians may also require a chaperone to be present for certain situations in accordance with this policy.

If you have any questions or comments regarding this policy, please contact Anna Sammut.

Sign L Booth
Date 28.01.2026
Review 28.01.2027
Version 2